# **BBC LEARNING ENGLISH**

# 6 Minute English Describing Generation Z



This is not a word-for-word transcript

# Neil

Hello. Welcome to 6 Minute English, I'm Neil.

### Rob

And I'm Rob.

# Neil

Rob, what generation are you?

### Rob

Well what are my choices?

# Neil

You can't choose what generation you are, it depends on when you were born.

# Rob

Oh, OK then, what are the different generations?

# Neil

Well, there are baby boomers, who were born in between the 1940s and the early 1960s. Then there was **Generation** X, born between the mid1960s and the early 1980s. Then there is **Generation** Y, also known as millennials, born mid 1980s to late 1990s, and ...

# Rob

OK, let me guess, **Generation** Z? Born in the late nineties or early **noughties**?

# Neil

You're very smart. So, which one are you?

# Rob

Ah, that would give away my age wouldn't it! OK, I have to confess I am **Generation** X. And what about you Neil?

### Neil

Yes me too, **Generation** X. But today we're going to focus on **Generation** Z, also known as **Gen** Z. What marks **Gen** Z in particular is that they are the social media generation. They have never known a time without social media.

# Rob

Oh, poor them!

### Neil

Mmm, well, that's one view. Other opinions are available. Before we look at **Gen-Z** in more detail, a question though. No one can quite agree on who first used the term 'social media', but we do know from which decade it came. Was it:

- a) the 1980s
- b) the 1990s
- c) the **noughties**, that is the first decade of the 21st Century.

Rob, what's your answer?

### Rob

Well, come on, it's quite a recent thing. It's got to be c) the noughties.

### Neil

We'll find out the answer later in the programme. Now we're going to hear from Hiral Patel who is an analyst for Barclays. She appeared on BBC Radio 4's You and Yours programme and was asked whether there was much difference between millennials and **Generation** Z. Does she think they are the same or different?

# **Hiral Patel**

Most people view **Generation Z** as mini-millennials - and that's because there is an obsession with the word 'millennial'. Our research shows that **Gen Z** are different and they have their own set of values and preferences which consumer brands need **to cater for.** Our research found that Gen Z are **tech-innate**, **hyper-informed** consumers, and extremely **savvy**. This hyper-connected world that we live in today is a new **norm** for them.

# Neil

So Rob, does Hiral Patel think there is much difference between the two generations?

### Rob

Yes, she does. But she comments that not everyone does. Millennial is a term that is used so frequently that many people think it refers to all young people. **Gen-Z**, she says are not mini-millennials, they are quite different and have their own values and preferences.

# Neil

And this is important for consumer brands, for companies who want to sell to this generation. They need to **cater for** that generation, which means they need to provide goods that **Gen Z** want.

### Rob

And she describes **Gen Z** as being **tech-innate**, **hyper-informed consumers**.

### Neil

It's a bit of a mouthful but essentially it means that they are extremely comfortable with modern technology and social media and as a result have a lot of information about what's going on in the world. This makes them **savvy**.

### Rob

And being **savvy** means being able to understand situations well and make clever decisions because of this knowledge.

# Neil

Now I think I'm pretty **savvy** when it comes to modern connected technology and media, but I didn't grow up with it, it's new. For Gen Z, this level of technology is what is normal, it's all around and always has been, it's their **norm**, as Hiral Patel put it. Here she is again:

# **Hiral Patel**

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# Neil

Right time to review this week's vocabulary, but first let's have an answer to that quiz. In what decade was the term 'social media' first coined? Was it:

- a) the 1980s
- b) the 1990s
- c) the noughties

What did you say Rob?

# Rob

Yeah, well I said c) the noughties.

### Neil

You're wrong. Perhaps unsurprisingly, the 1990s is the answer. I'm sure most of you got that one correct. Right, now, the vocabulary.

# Rob

Yes this week we've been talking about **generations**. This is a term used to describe people born in a particular period of time, usually, but not always a period of about 18 to 20 years.

# Neil

And we were focussing on **Generation** Z or **Gen Z** which includes those born in the early **noughties**, which is the first decade of the 21st Century from 2000 to 2009.

# Rob

The next expression was **to cater for**. This means to provide something that is needed or wanted for a particular group. And if you are trying to sell something, you need to **cater for** your target market.

# Neil

And if your market is **Gen Z** you need to be aware that they are **tech innate**, **hyper-informed**. They have grown up with connected technology and are very knowledgeable.

# Rob

This makes them extremely **savvy**. This adjective means smart and intelligent. In this context it means they are able to make smart decisions about what to buy because they are connected so many sources of information. And for **Gen Z**, this level of interaction and connectivity is the **norm**. It's what is normal, what is usual for them. So where I struggle sometimes with modern life and technology - for **Gen Z**, it's easy.

# Neil

Well that may be true but I'm **savvy** enough to know that it's time to end the programme. Do join us again next time and remember you can find us on Instagram, Facebook, Twitter, YouTube and of course our website bbclearningenglish.com. And let's not forget our app Rob!

### Rob

Download it now. It's free!

# Neil

Join us again next time. Goodbye.

# Rob

Bye!