

BTS NÉGOCIATION ET DIGITALISATION DE LA RELATION CLIENTS

ANGLAIS OBLIGATOIRE

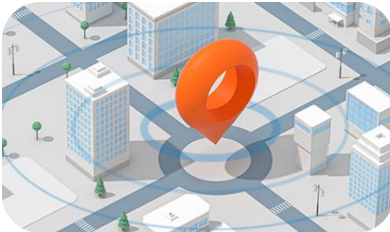
SESSION 2023

MISE EN SITUATION 19 : SMART WATCH FOR KIDS

HUAWEI WATCH KIDS 4 Pro



£49,99



9-System AI Positioning



4G Voice & HD Video Calls



5 ATM Water Resistant



Night LED Light Guard



Sunlight Exposure Tracking



'Shake to Add Friends' Feature



Sports Modes



Fast Charge

IN THE BOX :

Charging cable x 1
SIM card ejector x 1
Quick Start, Security Information x 1 (2-in-1)
Warranty card x 1

SITUATION :

You work for the Argos customer service. A mother is thinking about buying this smart watch for her 8 year-old daughter but she still has some reservations about electronic devices for children. Try and convince her to place an order.

Talk to her about :

- The use of the device and the different features
- The advantages for both the parents and the child
- The price